



www.data-containers.com

Western Aqua, 5th floor, Cross Street 1, White fields, Hyderabad, 500081

ServiceNow Administrator/Developer	
Duration	12 Months Contract (Possible Extension)
Timings	5:30 AM To 2:30 PM IST
Public Holidays	As Per Australian Calendar
Experience	5+ Years
Work Location	100% Remote / Work from Home

Roles & Responsibilities

- ✓ Working with latest ServiceNow releases
- ✓ In-depth knowledge and understanding of Now Platform and product suite
- ✓ Implementing and supporting Integration Hub Pro & Flow Designer expertise
- ✓ Developing and implementing ServiceNow integrations with other tools
- ✓ Designing, configuring, developing, and testing ServiceNow forms, tables, and workflows based on business requirements
- ✓ Implementing Discovery and Service Mapping (ITOM Visibility)
- ✓ Managing IT Service Management (ITSM) and Strategic Portfolio Management (ITBM)
- ✓ Understanding of development best practices and capable of deploying services within and across the various platforms
- ✓ Has success stories of delivering automation

GOOD TO HAVE SKILLS & Certifications:

- ✓ ServiceNow Certified Administrator
- ✓ ServiceNow Certified Application Developer
- ✓ ServiceNow Certified Implementation Specialist
- ✓ Advanced ITIL V3 / V4 certifications will be a plus
- ✓ Javascript and Web Services
- ✓ Implementing HAM and SAM